MANUFACTURING

Manufacturers need to be connected across multiple locations to factory equipment, employees and supply chain partners. Maintaining efficient operations, driving innovation, requires access to the latest technologies. Effective data and communications networks accelerate decision-making, integrate systems and reduce costs through more efficient operations. Our line pooling and bursting features, as well as the fact that all calls between numbers on the same account are free, greatly reduce the cost of running multiple locations.

Success in Manufacturing is dependent on effective team communication. When you need to work interdepartmentally locally or with people at another site, challenges arise. Our unified communication's collaboration solutions can make life much easier. Videoconferencing can make face to face meetings happen at the click of a button. Phone systems with twinning and follow me functionality can ensure you can be contacted, wherever you are. Our unified communication can also ensure you have seamless instant messaging – vital in loud environments. Our unified Communications and Collaboration solutions can revolutionize the way you operate.

We can seamlessly connect multiple plant/factory locations while providing centralized administration. Our fast and reliable network ensures critical supply chain data is available to the right systems at the right time. Let us handle your voice and data needs so your company can focus on doing what it does best.

From sourcing through distribution and sales, they must manage operating costs without sacrificing quality or service. And to meet these challenges, the flow of information within an organization is critical.

That's why our Webcasting solutions for manufacturing companies empower users to communicate internally with crystal-clear audio, high-definition video and rich graphics. By our industry-leading conferencing services.

Our Cloud-based unified communications and contact center solutions alleviate the burden of managing multiple, disparate systems and enable our manufacturing customers to deliver consistent, high-quality customer service anywhere in the world with headquarters, distribution facilities, and factories located in different regions, states or even different countries.

It's no wonder then that manufacturers are increasingly incorporating Norstar unified communications since it's a fully integrated business phone solution that increases productivity while reducing operational costs and manufacturing delays. Our Webcasting solutions for manufacturing companies empower users to communicate internally with crystal-clear audio, high-definition video and graphics.

Robust call routing   Mobile-ready   Enhanced collaboration   Business texting   Faxing   File Sharing

Norstar Unified Communications:

- **Advanced Fortune-500 features**   **Smartphone apps**
- **Collaboration tools**   **Secure and compliant**
- **Find-me, follow-me call forwarding**

Get secure, reliable, flexible voice services the way you want them.

Norstar helps Manufacturing Businesses stay connected and efficient:

- Cloud communications (with 50+ features) mean one phone number, always available service, and the ability to keep working over your remote device.
- Your Norstar Unified Communications phone number works on your desk-phone, mobile phone, and tablet. No need to give out more than one number anymore, or manage multiple voicemail boxes.
- Office receptionists can manage and route incoming calls for a work group or the whole office. Or, your office can rely on an automated receptionist (auto attendant).
- Calls transferred from the office receptionist will reach the intended party, anywhere, on their choice of device.

- Voicemail is delivered to your email inbox. Listen to the audio recording or read through the transcribed text.

- Norstar Hosted Exchange Email syncs with your mobile device, so you can respond to work messages wherever you are.
- Hear your clients clearly with superior voice call quality. Everyday interactions with clients and business partners are made simpler with powerful Hosted Voice calling features.
- Simultaneous ring: One feature lets your employees have calls ring to their desk and their mobile phone simultaneously, so they are always within reach of a calling customer. Best of all, clients only have to remember one phone number.
- Call jump: This feature transfers the call seamlessly from your office to your mobile phone (and back) without the caller even noticing.
- Voicemail with notification management: If employees happen to miss a call, they can receive an email transcription of any voice mails so they can more easily follow up with every caller.
- Norstar's Contact Center application helps consolidate phone lines and centralize calls across multiple locations, reduce overall communications costs and create standard reports for your entire business.
- Use reliable Norstar Business Internet and Managed Security to keep your offices and factories online, securely. Easily share property information and photos, or contracts between locations.

- Get secure Hosted Email without the hassle of managing an on-site server. 50GB Inbox syncs with your device. Affordable monthly pricing and 100% uptime guarantee.
- Predict costs with an affordable monthly fee per user.
- Multi-office, flexible solutions are our forte. Scale service up or down as your needs change. And, connect all your locations securely with Managed Network, VPN, Firewall, and Security.
- Bundle and save. Combine business solutions such as Phone, Unified Communications, Internet, and Cloud IT— for efficiency and cost savings, all available from Norstar.
- Hold a video conference for staff or customers. Offer webinars for staff or customers. Share your screen and conduct an IM chat. Norstar One provides five real-time collaboration tools in one easy-to-use app, available for virtually any device.
- Access voicemails in your Inbox, delivered as audio files and transcribed to text.

- Our superior service means you can offer the same. We back our service with personalized account management for life; service uptime guarantees; and 24/7 support.

- Work with suppliers and co-workers seamlessly with our unified communications and collaboration solutions.

Norstar is dedicated to making your business voice easy to manage with reliable connectivity and

priority options. Norstar has designed our entire solution to keep costs as low as possible.

Affordable Pricing

Norstar delivers the most cost-effective, reliable, feature-filled business communications solution.
- UNLIMITED CALLING US, CANADA & PUERTO RICO.
- A plan for every budget. Hosted Voice customers typically save 30% to 50% compared to traditional phone systems.

COMPARE PLANS   **See All Our 50 Feature Sets**

Norstar Desktop is a powerful collaboration tool that combines all of your business communications in to a simple and easy to use application. Norstar Desktop provides:

- Internal Instant Messaging   Audio Conferencing   Integrated Softphone
- Personal Presence   Unified Communications   Call Control
- Video calling

Eliminate CAPEX Costs:

Save on multiple location deployments   Eliminate maintenance support contract costs

Secure Remote Access:

Access your systems from anywhere on any device. Securely integrate remote offices and workers.
VoIP calling system to forward and manage calls when in the field.
Voice and data communications that help support efficient supply chains.
Ability to transfer calls from office to remote locations & mobile.
Network protection from natural disasters and technology.
Data Center Services to reduce cost of maintaining an in-house data center.
Managed services for maintaining IT infrastructure.

SIP Trunking / VoIP

Consolidate Voice & Data with Business Class SIP Trunking

Bring together your data, voice, and Internet over your IP connection to improve network capacity, increase productivity, and reduce costs. SIP Trunks are significantly less expensive than traditional analog lines and PRIs.

Cyber Security

Preventing fraud is among the top challenges that companies continue to face. Norstar's data security methods and security platforms will detect and mitigate threats in a timely manner.

Internet & Data

That's why organizations large and small count on our fast and low-latency network to deliver data at speeds from 5Mbps up to 100Gbps. And when it comes to security, you can have your data and applications protected at our off-site PCA compliant data centers. Norstar provides reliable, secure, redundant network solutions, ensuring your business stays up and running with no service interruptions.

Big Data Strategies

These are generally focused on reducing risk, meeting regulatory objectives, analyzing fraud detection and improving network by identifying Manufacturing Companies insights into improving operations.

With Norstar Network, your business will have access to a faster, more affordable, private Internet connection. The Norstar Network solution will make your day-to-day operation more productive, secure, and cost-effective. You'll be able to serve your customers more reliably and efficiently than ever before, combining the best possible network performance with the fastest speeds and tightest security.

- Fast Internet Access
- Full Gig E-Services
- Private Metro Fiber Networks

Cloud Services

The move to cloud services will allow Manufacturing Companies to reduce costs and offer more agile computing solutions, including improved data security, customer relationship management and disaster recovery.

SD-WAN

Cloud optimized networks connecting branch and remote sites, leveraging software defined intelligence for superior network performance, reliability and control. Unify locations into one cost effective network, Whether it's MPLS or SD-WAN using cost-effective broadband internet, Norstar provides reliable, redundant network solutions, ensuring your business stays up and running with no service interruptions.

Managed Network Security

We live in a new world where hackers and cybercriminals can effectively derail an entire organization. Ensuring security for your organization and your guests is of critical importance. Our comprehensive security solutions allow you to achieve that safety. Next generation firewalls, intrusion prevention/detection, encrypted communication, and virtual private networks are all tools which we don't hesitate to use and recommend for your complete security. However, no matter how effective a tool may be, it must be handled correctly. This is where our expertise really comes into play. We have an experienced and knowledgeable team, that is ready to act at the shortest notice in order to keep the data flow flowing. We believe in fast response, competence and accountability and we don't hesitate to assume these roles.

Backup & Disaster Recovery

Enterprise grade backup, disaster recovery and business continuity solutions. Our business continuity planning is crucial to Manufacturing industry; we ensure all of your data, documents, contacts and applications are backed up so that hardware issues, data breaches, or other IT issues don't lead to downtime. No matter what disaster hits, you'll always have everything you need to continue working on your cases.

To stay competitive, manufacturers require:

- Voice and data communications that help support efficient supply chains
- Network protection from natural disasters and technology
- Ability to transfer calls from office to remote locations and mobile phones
- Data Center Services to reduce cost of maintaining an in-house data center
- Managed services for maintaining IT infrastructure

Click Here For a Quote   *Or Call Customer Service 1-888-755-4589*