NORSTAR ENTERPRISE 💼

Enterprise Solutions offers your Enterprise Businesses amazing features, great quality and cost effective solutions for phones and Internet.

Norstar is committed to being the resource that helps your company succeed. Whether you need IT Consulting, Reliable Phone products or plans, or Quality Internet, Norstar has the services necessary to keep you focusing on the most important part of your business-- your clients.

Norstar enterprise solutions provide custom application environments which adapt to business conditions. Designed for uninterrupted performance and effortless scale, Norstar solutions deliver the promise of value every second of every day. Norstar has a variety of products to meet your needs. We offer a broad range of resilient, business-class services backed by industry-leading guarantees for mission-critical applications. Norstar offers an abundance of technology services and products, such as Internet, phone systems and plans, Security and more. Check out the services we can provide to you below!

We have served businesses since 1997. We offer solutions that help you respond to the challenges you face every day.

- Fully Managed Solutions   Secure and Reliable Service
- Robust Service Portfolio   Scalable Services

We enable enterprises to accelerate and transform through a range of connectivity, cloud infrastructure, security and other solutions.

Norstar Hosted Voice for best quality and reliability.
Voice Services & Unified Communications.
Connect with customers, partners, and teams anywhere, on any device.

Secure Communications   50 Plus Calling Features.

Norstar delivers the most cost-effective, reliable, feature-filled business communications solution.

Empower your business on a global scale with the #1 cloud communications solution. Local, Long distance and international L.D, Norstar Hosted PBX cloud phone system delivers more than 50 advanced features like auto attendant, find me/follow me forwarding, call jump, and many more.

Norstar Business Voice - our portfolio of cloud PBX, unified communications, team collaboration and contact center solutions, is built on our carrier-class software platform that is open, mobile-optimized, secure and reliable. Great business performance depends on great communications and timely access to information.

Norstar maintains and updates the necessary hardware and software offsite, giving your business automatic access to new features and updates as they become available.

Affordable Pricing

- UNLIMITED CALLING US & CANADA
- A plan for every budget. Hosted Voice customers typically save 30% to 50% compared to traditional phone systems.

COMPARE PLANS

See All Our 50 Feature Sets

Norstar Desktop is a powerful collaboration tool that combines all of your business communications in to a simple and easy to use application. Norstar Desktop provides:

Internal Instant Messaging	Audio Conferencing	Integrated Softphone
Personal Presence	Unified Communications	Call Control
HD Video Conferencing	Auto attendant	Nationwide unlimited calling
Voicemail to email delivery	Free number porting	And More!

Get secure, reliable, flexible voice services the way you want them. Keep Your Enterprise Connected Even with Employees at Home

SLA of 99.999% uptime.

- Cloud communications (with 50+ features) mean one phone number, always available service, and the ability to keep working over your remote device.
- Your Norstar UCaaS phone number works on your desk-phone, mobile phone, and tablet. No need to give out more than one number any more or manage multiple voicemail boxes.

- Office receptionists can manage and route incoming calls for a work group or the whole office. Or, your office can rely on an [automated receptionist](#) (auto attendant).
- Calls transferred from the office receptionist will reach the intended party, anywhere, on their choice of device.
- Voicemail is delivered to your email inbox. Listen to the audio recording or read through the transcribed text.
- Improve productivity and mobility with features like video calling, IM and Presence, and online conferencing (including desktop sharing and guest access via web browser), integrated into a single application.
- [Norstar Hosted Exchange Email](#) syncs with your mobile device, so you can respond to work messages wherever you are.
- Hear your clients clearly with superior voice call quality. Everyday interactions with clients and business partners are made simpler with powerful Hosted Voice [calling features.](#)
- Simultaneous ring: One feature lets your employees have calls ring to their desk and their mobile phone simultaneously – so they are always within reach of a calling customer. Best of all, clients only have to remember one phone number.
- Call jump: This feature transfers the call seamlessly from your office to your mobile phone (and back) without the caller even noticing.
- Voicemail with notification management: If employees happen to miss a call, they can receive an email transcription of any voice mails so they can more easily follow up with every caller.
- Norstar's Contact Center application helps consolidate phone lines and centralize calls across multiple locations, reduce overall communications costs and create standard reports for your entire business.
- Hold a video conference for staff. Offer webinars for clients or constituents. Share your screen and conduct an IM chat. Norstar One provides five real-time collaboration tools in one easy-to-use app, available for virtually any device
- Access voicemails in your Inbox, delivered as audio files and transcribed to text.
- Leverage our APIs to enable your business phone lines to send and receive SMS messages for an effective way to reach your customers.
- Our superior service means you can offer the same. We back our service with personalized account management for life; service uptime guarantees; and 24/7 support.
- Norstar Unified Communications unifies the features and user experience across platforms and devices increasing productivity by giving all employees the ability to communicate and collaborate.
- With Norstar SIP Trunking, you can save on long distance, improve ROI on existing IP PBX equipment, avoid exorbitant phone company charges, and scale up or down more efficiently. We have the SIP trunking solutions tailored to your geographical needs and usage patterns. Leverage your existing equipment, choose the way you connect to our network, select the calling plan that fits your business needs.

- Use reliable Norstar Business Internet and Managed Security to keep your offices online, securely. Easily share property information and photos, or contracts between locations.

- Get secure Hosted Email without the hassle of managing an on-site server. 50GB Inbox syncs with your device. Affordable monthly pricing and 100% uptime guarantee

- Multi-office, flexible solutions are our forte. Scale service up or down as your needs change. And connect all your locations securely with Managed Network, VPN, Firewall, and Security.

- Bundle and save. Combine business solutions such as Phone, Unified Communications, Internet, and Cloud IT—for efficiency and cost savings, all available from Norstar.

Unify your entire organization through the most advanced Cloud Phone system. Enhance your with a

business communications with a suite of features. Norstar offers over 50 calling features including:

SMS	Presence	Unlimited Calling
Web Chat	Mobile Applications	Electronic Fax
Call Center	Call Recording	Extension Dialing
Custom Reporting	Advanced IVR	Virtual Receptionist
CRM integrations	Audio & Video Conferencing	Desktop Sharing
Voicemail to Email	Hunt Groups	Music On Hold

Enterprises build better customer relationships using Norstar.

CRM Integrations: Dramatically improve efficiency and leverage your investment in CRM applications by integrating with Norstar Enterprise. We can integrate with CRM's like:

Salesforce	Skype for Business	Outlook	Hubspot
Bullhorn	Zoho	Zendesk	ConnectWise

Norstar is dedicated to making your business voice easy to manage with reliable connectivity and priority routing.
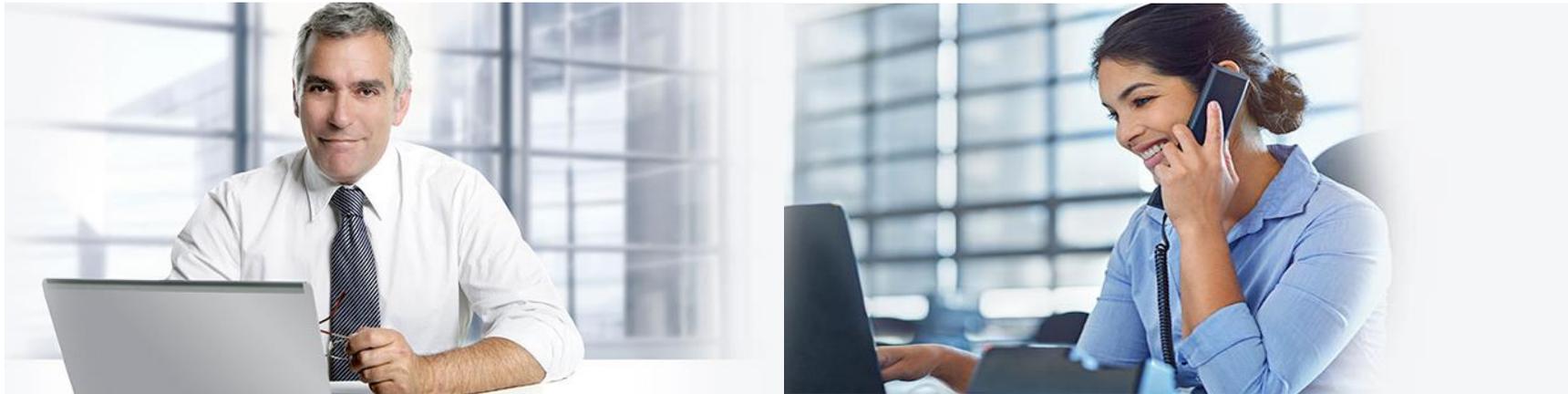
GUARANTEED RELIABILITY   SCALABLE BANDWIDTH   LOW LATENCY

Award-winning customer support.

Norstar is the #1 cloud communications and collaboration platform for the enterprise.

SIP Trunking / VoIP

Consolidate Voice & Data with Business Class SIP Trunking

Bring together your data, voice, and Internet over your IP connection to improve network capacity, increase productivity, and reduce costs. SIP Trunks are significantly less expensive than traditional analog lines and PRIs.

Cloud Services

The move to cloud services will allow Enterprises to reduce costs and offer more agile computing solutions, including improved data security, customer relationship management and disaster recovery.

Move seamlessly across hosted and cloud environments with our Infrastructure-as-a-Service platform. That's where Norstar's Cloud fits in with a full portfolio of cloud technologies to develop and deploy your applications. Benefit from Cloud Services, such as CCaaS, UCaaS, Infrastructure as a Service, Hosted exchange and Software as a Service.

Network and Data

Norstar offers the ultimate combination of speed, resilience, and affordability. Optimize network performance with reliable, available and scalable Norstar Network and Data Services. Businesses rely on high-speed, on-demand networking to satisfy their customers and keep competitive. We offer high speed Business Internet plans nationwide, so you can choose a solution that fits your bandwidth needs and budget at each location. For critical speed and reliability, trust Norstar's fully-managed, fiber-based ethernet.

Highly secure and reliable networks   **Exceptional service and support**   **Significant cost savings**

Managed Services

Managed services from Norstar combine technical account management, senior-level technicians and certified processes to provide customer-centric, 24/7 managed services remotely or in a Norstar Telecommunications facility. Norstar's knowledge and experience is expansive. We currently monitor and manage dozens of different types of applications, operating systems and databases.

- Seamless transition to the Norstar Cloud.
- 24/7 proactive monitoring and world-class support.
- Service management that fits your IT team's needs.

Security Services

Internet Security Solution from Norstar will keep your network along with its associated devices safe from hackers, viruses, worms, bots and other cyber threats. Connect your workforce and secure your data, with optimal network protection.

Enterprise Network Management

SD-WAN – Unified Threat Management – Managed WIFI

SD-WAN

Eliminate the complexity and cost of managing and supporting your WAN at the branch level. SD-WAN supports more economical broadband links than traditional WANs without sacrificing real-time application performance, like voice and video. Flexible and powerful, SD-WAN runs all aspects of your custom network. You can also monitor, manage, and deploy complicated architecture from a central management server.

Unified Threat Management (UTM)

Safeguard your network and business against malicious attacks and costly downtime. Combine Next-Gen Firewall, Intrusion Detection/Prevention, Content Filtering, and Antivirus & Anti-phishing for a complete, integrated, end-to-end network security solution.

Managed Wi-Fi

Provide private wireless access for employees and a public WiFi network for guests in one fully managed, end-to-end solution. The fully managed service includes built-in security and handles over 100 users per access point. Plus, it grows with your business, from a single access point to a large network with thousands of access points.

Storage and Backup Services

From Norstar include a fully managed, flexible portfolio of state-of-the-art storage and backup products and services. These include a managed dedicated storage solution, a utility solution where the service is purchased on a pay-for-what-you-use (utility) basis, point-in-time copy service and a variety of backup solutions.

Collocation Service

Colocation from Norstar provides solutions which deliver scalable space, power, security, environmental controls, remote control, private networking and public internet access.

Multi-Locations

Connectivity for your locations across town, across states, or across the country.
If you have multiple locations, connect them into one seamless system.
Connect all of your locations through Norstar's Unified Communications solutions.

Contact Center

Streamline your agents' work and maximize your customers' experience with a cutting-edge set of features, actionable analytics and full contact center functionality for remote employees.

- Access important records securely from any location

- Connect remote employees with cloud communication services

- Connect multiple locations with one network.

Our dedicated support staff is empowered to answer your questions and trained to resolve issues fast—24/7/365

We have one of the broadest product portfolios and scope for deployment anywhere within the US. Whether it's high speed internet access, multi-site data networking or direct secure access to cloud service providers including Amazon Web Services and Microsoft Azure, we have all of your data connectivity requirements covered.

Protect your client communications and sensitive data with Norstar's secure Voice and Managed Network Services. For multi-site businesses, streamlined communications between offices is essential – Norstar provides a range of internet, data networking and telephony solutions perfectly suited to this scenario. Our multi-site solutions significantly reduce the risk of customer network failure and are backed by industry leading target uptimes and service level agreements for added peace of mind. Through our extensive carrier relationships, Norstar offers extremely affordable and highly scalable Internet connectivity and private network access nationwide.

INDUSTRY EXPERIENCE

- Healthcare
- Insurance
- Media & Entertainment
- Restaurants
- Financial Services
- Government
- Retail
- Manufacturing
- Hospitality
- Law Firms

- 99.999% uptime guarantee.
- 24/7 support with hold times of one minute or less.
- Technical Account Managers assigned to each enterprise account.
- Solution development for customized private clouds.
- And Much more.

Click Here For a Quote

Or Call Customer Service 1-888-755-4589