



Restaurants 🍴

Serve Customers Better. Streamline Operations.

Norstar's cloud-based phone systems, data networking and unified communication services minimize downtime and provide a better experience to your customers. We empower you to quickly transfer calls or use speech-enabled directories to provide callers the opportunity to request specific extensions.

Norstar helps thousands of food and beverage companies make sure all calls are returned, reservations are made accurately and their social media presence is up-to-date. Regardless of your needs, our restaurant data and telecom solutions provide a stress-free result to your everyday problems.

From basic phone and fax lines to a PCI ready environment for credit cards, Norstar has the solution to improve operational efficiency. If you have more than one location, we can also help connect them into one seamless network. We also provide a comprehensive suite of security services—including [Managed Firewall](#), [Intrusion Prevention](#), and [Vulnerability Scanning](#).

With our hosted PBX service you'll enjoy crystal clear voice communications, next generation encryption, and industry leading 99.999% uptime.

Norstar Can Help:

- Provide connectivity for multiple locations with Internet, voice and cloud services.
- Control expenses while improving IT performance
- Protect data and resources from unauthorized access

Auto-Attendant and IVR
Security & Reliability

Scalability
Collaboration

Mobile Communication
Real-Time Analytics



[Norstar Hosted PBX for Restaurants](#) is a robust, carrier-grade voice solution that allows you to shift complicated, difficult-to-manage on-premises telephone and IT technologies to the cloud. Hosted in a secure enterprise-class data center with complete redundancy. Norstar's Restaurant and hospitality platform centralizes management of communications—whether you have a single property or multiple locations.

Software Integration- Norstar allows the Restaurants to integrate third party software directly with the existing Restaurant communication system.



Feature Rich Communications Solutions

[Norstar UCaaS](#) suite which fully integrates voice, video, instant messaging & presence (IM&P), desktop sharing, mobile app and audio/web conferencing.

Integrate with your CRM for a consistent desktop, tablet and mobile experience.

Phone Integration with Every-day Applications - Simplify the way you work by adding calling and collaboration to the applications you use every day. Our phone service integrates with more than 25 CRM and Helpdesk applications.

Norstar's all-inclusive pricing with no start-up charge and monthly billing will provide the coverage you can count on at a price that you won't find anywhere else.

Affordable Pricing

Norstar delivers the most cost-effective, reliable, feature-filled business communications solution.

- UNLIMITED CALLING US, CANADA & PUERTO RICO.

- A plan for every budget. Hosted Voice customers typically save 30% to 50% compared to traditional phone systems.

COMPARE PLANS

See All Our 50 Feature Sets



Norstar Desktop is a powerful collaboration tool that combines all of your business communications in to a simple and easy to use application. Norstar Desktop provides:

- Internal Instant Messaging
- Personal Presence
- Video calling
- Audio Conferencing
- Unified Communications
- Integrated Softphone
- Call Control
- [Cloud communications \(with 50+ features\)](#) mean one phone number, always available service, and the ability to keep working over your remote device
- Your Norstar UCaaS phone number works on your desk phone, mobile phone, and tablet. No need to give out more than one number anymore, or manage multiple voicemail boxes
- Receptionists can manage and route incoming calls for a group or the whole office. Or your restaurant and or office can rely on an [automated receptionist](#) (auto attendant).
- Calls transferred from the office receptionist will reach the intended person, anywhere, on their choice of device
- Voicemail is delivered to your email inbox. Listen to the audio recording or read through the transcribed text
- [Norstar Hosted Exchange Email](#) syncs with your mobile device, so you can respond to work messages wherever you are.
- Hear your customers clearly with superior voice call quality. Everyday interactions with customers and business partners are made simpler with powerful Hosted Voice [calling features](#).
- Use reliable Norstar [Business Internet](#) and [Managed Security](#) to keep your offices online, securely. Easily share property information and photos, or contracts between locations.

- Get secure [Hosted Email](#) without the hassle of managing an on-site server. 50GB Inbox syncs with your device. Affordable monthly pricing and 100% uptime guarantee.
- Predict costs with an affordable monthly fee per user.
- Multi-office, flexible solutions are our forte. Scale service up or down as your needs change. And, connect all your locations securely with [Managed Network](#), [VPN](#), [Firewall](#), and [Security](#)
- Bundle and save. Combine business solutions such as [Phone](#), [Unified Communications](#), [Internet](#), and [Cloud IT](#)—for efficiency and cost savings, all available from Norstar
- You can do all this and more with [Norstar Unified Communication](#). It's five real-time collaboration tools in one easy-to-use app, available across devices
- Our superior service means you can offer the same. We back our service with personalized account management for life; service uptime guarantees; and 24/7 support.
- Norstar's customizable solutions fit together perfectly to address the unique challenges of today's multi-site restaurants. Not only are our private MPLS network and security PCI-certified, both our secure Wi-Fi and data analytics also will help you improve the customer experience.



[VOICE – Cloud phone systems for retail office spaces.](#)



Norstar provides a cost-effective and flexible solution for your business communications. Simple, worry-free business communications.

No equipment to buy, manage or maintain. Norstar will provide all equipment and services as part of your low monthly service cost.

Scale up or down according to your needs. Leave the management and maintenance to us.

Norstar guarantees 99.999% uptime reliability, and has provided 100% voice uptime since 2006. Even better, our extensive suite of disaster avoidance and recovery protections make sure that your calls keep coming in even if one of your locations is inaccessible due to disaster.

Norstar Desktop is a powerful collaboration tool that combines all of your business communications in to a simple and easy to use application. Norstar Desktop provides:

- [Internal Instant Messaging](#)
- [Integrated Softphone](#)
- [Unified Communications](#)

- [Audio Conferencing](#)
- [Personal Presence](#)
- [Call Control](#)

- o Video calling

Speech-to-Text Voicemail

No equipment to buy, manage or maintain.

Norstar will provide all equipment and services as part of your low monthly service cost.

Modular and scalable.

Premium features include: Unlimited local and long distance, video calling, SMS texting, instant messaging, mobility, presence, Voicemail to Email, Hunt Groups, Auto Attendant and one-click.

Conferencing plus many more features (50 Total) integrated into a single application.

Norstar offers several real-time analytics solutions.

24/7/365 SUPPORT



24/7 troubleshooting and issue resolution with US based customer Support.



We design solutions that provide PCI-compliant security for credit card transactions and support for data communications.

To stay competitive, restaurants and retailers require:

A reliable, high-speed Internet connection to support daily business operations, online marketing and social selling initiatives.

[Online backup](#) and sharing features.

[Security software](#) and the ability to set preferences on how connected devices use the Internet.

A separate Internet connection just to support mobile point-of-sale transactions.

[Phone](#) Integration with Every-day Applications.

Scalable, high-bandwidth [Wi-Fi networks](#) to support the creation of an omnichannel customer experience.

Clear, crisp business voice services to take reservations or stay connected to vendors and suppliers.

TV entertainment packages that turn your place into a local hot spot and keeps guests entertained.

Norstar can take IT challenges posed by multi-site, multi-platform IT deployments in the quick serve and fast casual environments off your hands, leaving you free to focus on serving customers and growing your business. We'll install and upgrade your network, voice, data systems and security to help you operate, communicate and collaborate effectively both today and tomorrow.

With locations spread all over the place, it's critical that every remote network runs at peak performance. When it comes to serving customers, there's no time for downtime. Norstar keeps all your remote locations running at peak performance, with monitoring and management for every layer of your IT and network infrastructure and [Norstar's Managed Security Services](#) protect your assets and corporate brand by restricting access to your network while protecting against viruses, malware and intrusions.

Simple

Secure

Reliable

Comprehensive

[High-Speed Internet](#)



Connect your Restaurant locations and headquarters with a wide range of business-class broadband services including Ethernet, T1, cable and wireless broadband, available nationwide. With Norstar Fiber Ethernet and speeds up to 100 Gbps,

power applications like Guest Wi-Fi, point-of-sale and streaming video. Affordable wireless broadband is ideal for a backup solution, a temporary pop-up shop, or a quick-store deployment.

Norstar provides lightning fast Internet so you can optimize your POS, data storage and security systems. If you have multiple locations, connect them into one seamless system with [Norstar MPLS](#).

Monitor and Manage



With locations spread all over the state or country, it's critical that every remote network runs at peak performance. When it comes to serving customers, there's no time for downtime. Norstar keeps all your remote locations running at peak performance at all times.

Security Services



Risk mitigation through improved cyber security practices. We're committed to protecting the privacy of your data and making sure you control how and where it's used. Norstar's Managed Security Services protect your assets and corporate brand by restricting access to your network while protecting against viruses, malware and intrusions.

WIFI



Managed Wi-Fi with analytics.

Fast and reliable Wi-Fi services to keep your customers coming back for more. Give customers the ultimate dining experience with Wi-Fi that extends from lobby to dining areas and everywhere in between. Managed Wi-Fi is a secure, scalable, end-to-end wireless networking solution that helps restaurants provide seamless Wi-Fi Internet access virtually anywhere across its premises with comprehensive management tools that help manage and maximize wireless access. Deploy private Wi-Fi LAN for employees and a public Wi-Fi network for guests in one fully managed, end-to-end solution.

Cable TV



Let us help you entertain your patrons with digital and HD television services. Over 110+ digital and HD programming available including the top-rated sports and entertainment channels.

Get the TV channels and music you need to attract customers who stay longer and eat and drink more! Sports. Special events. Local channels. You'll find just about everything your guests want—delivered with strong signal reliability.

TV entertainment packages that turn your place into a local hot spot and keeps guests. TV package options that include local sports networks to keep your customers entertained. Our business cable TV plans include Standard and Preferred Packages both feature the most popular sports, entertainment, news, and lifestyle programming customers demand.

We're experts in large-scale deployments across dispersed locations. Both new location openings and technology retrofits are our specialties. From our secure private network to our state-of-the-art Hosted Firewalls, voice and data services, Unified Communications and Wi-Fi, Norstar takes security seriously.

Restaurant Services:

- Hosted Voice
- Built-in Disaster Recovery
- TV & Video Capability
- Attendant Console
- Internet Connectivity
- Scalable Solutions
- IP Security
- Unified Communications



With Norstar, you'll get access to an easy to use, enterprise-grade powerful technology system with no on-site maintenance required and around-the-clock support.

Upgrade your system—and your quality of service. Experience simple setup, automatic updates, and user-friendly admin portal. 24/7 US based support.

Attract customers with seamless entertainment services, easy-to-use mobile apps, and great Wi-Fi coverage.

We have over 23 years of experience solving communications, connectivity, and security challenges for Restaurants, large and small in North America.

ROUND THE CLOCK SUPPORT



[Click Here For a Quote](#)

Or Call Customer Service 1-888-755-4589