

UC-One Enterprise Portal

UC-One administration simplicity and speed

Change is inevitable

IT administrators play a key role in today's economy. Whether you're part of the IT department in a medium or large enterprise, or the owner of a small company, to remain competitive you must be able to perform unified communications (UC) administration on the fly, without disruptions or delays.

Your business has high expectations of how quickly you perform your job. You rely on flexible, reliable, and intuitive tools – so you can support the demands of the business, while leveraging your time and resources effectively.

Employees have certain expectations too. Because when their communications aren't properly set up, they simply can't do their jobs. And they're not satisfied with just being able to make calls – they expect full workplace connectivity, when they need it.

New hires need to be online and productive from day one. Their productivity depends on timely set up of their communications – which lies in your hands as the IT administrator.

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- 45% IT managers fear increase in IT complexity
 - 21% productivity decreases if technology isn't working
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What is UC-One Enterprise Portal?

UC-One Enterprise Portal is an easy-to-use application for performing administration of UC-One users and features. It's simple and intuitive, requiring no new skills or training, empowering IT administrators to have full control over UC-related administration such as adding new users, assigning devices and features, managing site-specific features, and configuring hunt groups, auto-attendants, collaborate bridges and voice portals.

UC-One Enterprise Portal centralizes UC administration for all your sites in the cloud. Changes happen quickly, in real-time, minimizing workflow disruption or delays, and increasing organizational productivity. Most importantly, administrators can perform the site survey, activation, and configuration from one easy tool.

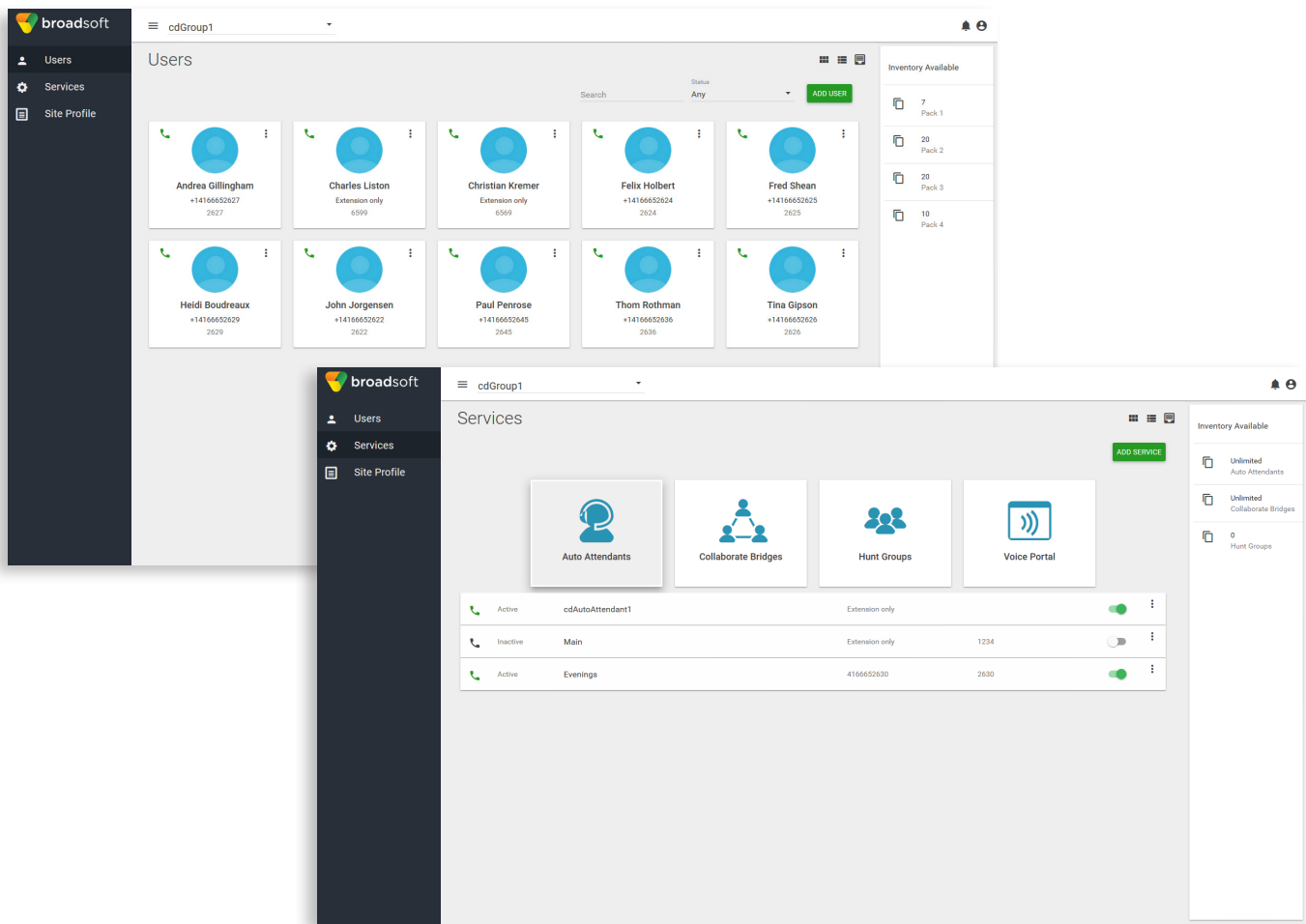
We designed the Enterprise Portal using Responsive Design, an innovative approach that adapts to your viewing environment. It gives you the flexibility to view the application from any size screen or web browser, so you can perform UC administration from anywhere - on your pc or tablet, and enjoy the same intuitive experience.

Key Capabilities

- **UC administration** – Perform administration for all UC functionality of the BroadSoft UC-One Standard Offer - our recommended best practice guideline which includes the most necessary capabilities that create a foundation for successful user adoption, experience, and performance in a business environment.
- **Single application** – Perform site survey, activation, and configuration all at once, with a single easy tool.
- **Create users** – You can add a UC-One user with both a desktop and mobile experience and configure a set of telephony features including BroadWorks Anywhere calling (i.e. which devices should ring when you receive a call), mid-call actions such as hold, transfer and conference, voicemail, forwarding, do not disturb, call decline, shared call and multiple call appearance, and more.
- **Assign UC features** – Assign UC-One features to each user, such as voice/video calling, Presence status, instant messaging, desktop sharing, and My Room collaboration.
- **Configure mobility** – The UC-One Connect and UC-One Meet mobile apps provide the foundation for mobile UC. The configuration settings are easily performed within the app by each user.
- **Client licenses** – Assign client licenses to UC users to grant access to desktops, mobile phones, and tablets.
- **Assign numbers and devices** – You can assign phone numbers and devices to UC-One users and Enterprise Portal tracks your service packs and number inventory, so you can plan accordingly.
- **Collaborate Bridges** – Assign collaborate bridges to users for audio conference calling.
- **Auto Attendants** – Configure the basic auto attendant menu and call routing for business and non-business hours and other basic features.
- **Hunt Groups** – Configure hunt group routing to distribute calls to groups like customer service or sales. Auto Attendants and Hunt Groups can be combined to form a flexible and simple call distribution strategy for your business.
- **Voice Portal** – Add and change the routing of voice commands for incoming calls to the business.

Why UC-One Enterprise Portal?

- **IT and operational efficiency** - Maximize efficiency and minimize workload for IT staff. It's quick, easy-to-use; no training or special skills required
 - **Employee productivity** - Minimize workflow disruption and delays, and speed up new hire onboarding
 - **Competitive advantage** - Keep up with demands of business, and increase organizational productivity and profit
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Requirements

UC-One Enterprise Portal V3.3 works on Windows/iOS devices, any browser and any tablet.

Browsers supported

- IE 11.51.14393, IE 10.0.9200.16384
- FF 50.0.1
- Chrome 54.0.2840
- EDGE 38.14393
- Safari on Mac:10.0.2
- Safari on iPad: 602.2.14

Licenses

- UC-One Portals SKU
- UC-One Complete or Complete Add-on

Server




- BroadWorks 21 and 22

Language support

English. Additional languages are supported via configuration.

About BroadSoft

Cloud business unified communications, team collaboration and contact center Software-as-a-Service (SaaS)

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|---|-------------------|--|------------------------------------|---|---|-----------------------------------|
|  | Company | NASDAQ: BSFT | \$341M Revenue (2016) | 25% CAGR Since '10 | 1,800 Employees (2016) | 80+ Country Presence |
|  | Channels | 25 of the top 30 service providers by revenue | | 600+ Channel Partners | \$8B Estimated enterprise revenue based on BroadSoft solutions | |
|  | Leadership | #1 Global Market Leader | 41% Market Share | 16M Business lines installed base (Q4 2016) | 85M+ Estimated total end users served | |

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