



Managed Network Services (MNS)

Norstar provides 24x7 Remote NOC Monitoring Services to help you identify issues before they become service impacting.

Proactive monitoring of all your IT infrastructure.

Eliminate downtime and the associated costs with 24/7/365, proactive monitoring and maintenance.

Our proactive approach to network management helps you anticipate – and prevent – outages.



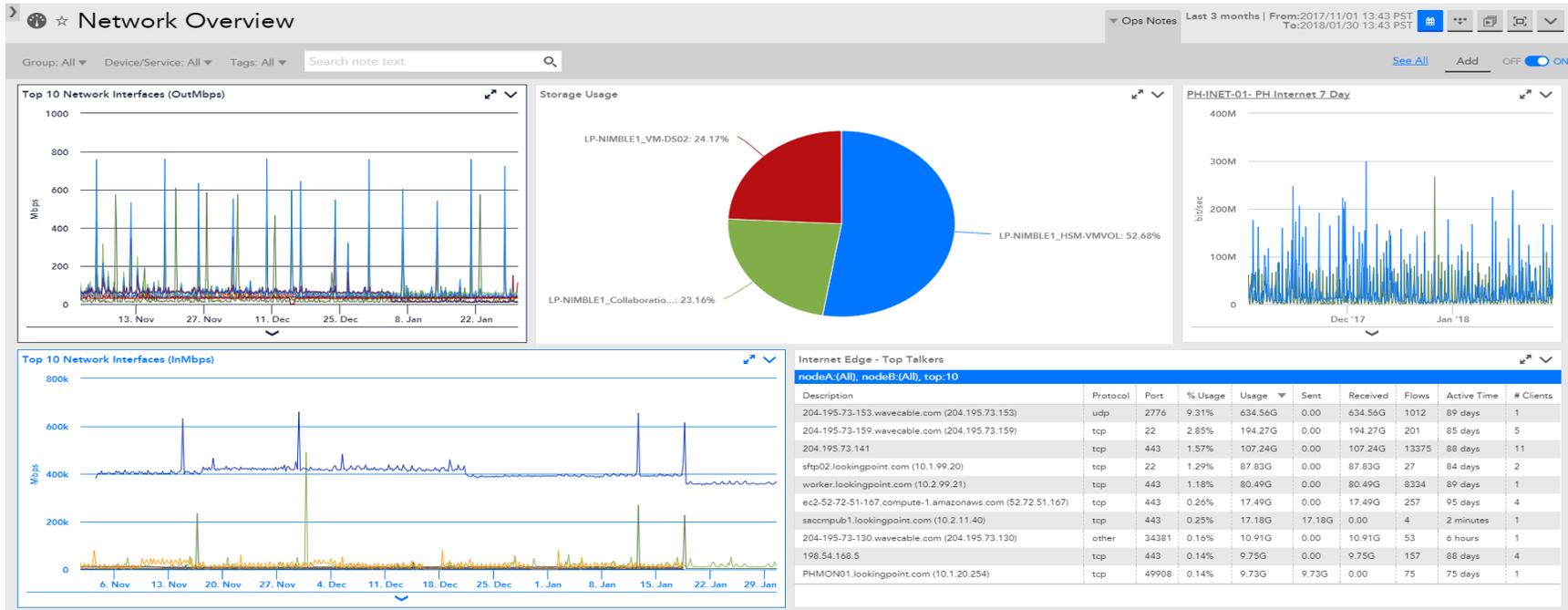
A few benefits to network solutions that manage large amounts of data

- Monitor and prioritize network traffic through quality of service (QoS) controls
- Quickly scale bandwidth in real-time to meet business and application demands
- Connect separate network structures together across great distances
- Enhance speed and reliability through a private network connection
- Bypass public Internet traffic and securely transfer data
- Bundle with Norstar Managed Security services. Let our experts help keep your data and network secure.
- Lower costs and increase productivity. Minimize hardware expenses and staffing needs.
- Flexible service options that allow you to control your user experience
- *Get Regular Statistics to Help you Manage your Network Infrastructure*
- Customizable Reporting and Scheduled Diagnostic Testing
- Proactive Monitoring and Management 24/7/365
- Security and Peace of Mind

Ask Norstar about network performance monitoring and find out. We'll rigorously test the connectivity, protocols, bandwidth, and overall performance of your existing network, to provide data and a series of specific recommendations.

We offer a straightforward, easy to understand and managed approach to support IT Services:

Norstar Business Managed Services eliminates the difficulties associated with managing critical network, hardware, software and security solutions that are a critical necessity for your business.



Flexible Reporting

Report on key networks, systems, storage, or applications parameters.

Convenient user-defined or canned time intervals available.

Report on multiple parameters at the component or service level.

Utilize multiple display formats, including embedded trend analysis for capacity planners.

When you work with Norstar's NOC, you get full visibility into your network at all times. Our web-based portal allows you to

track what we're tracking in real time, from NOC support activity to network and IT Infrastructure.



Rest easy with Norstar proactive Network Operation Center (NOC) monitoring 24X7

MIGRATE TO NORSTAR WITH NO DEPLOYMENT BURDEN

WITH NORSTAR YOU WILL HAVE SECURITY AND PEACE OF MIND

At our state-of-the-art Network Operations Center (NOC), our highly certified engineers and operation experts proactively monitor and manage our customers' technology environments and applications, including:

- Voice
- Compute
- Converged infrastructure
- Storage and backup
- Network (including Wi-Fi)
- Security

We are dedicated to maintaining high-quality support and proactively preventing your business from experiencing downtime.

24/7/365 Call Center

Round the Clock Monitoring Dedicated to Customer Service

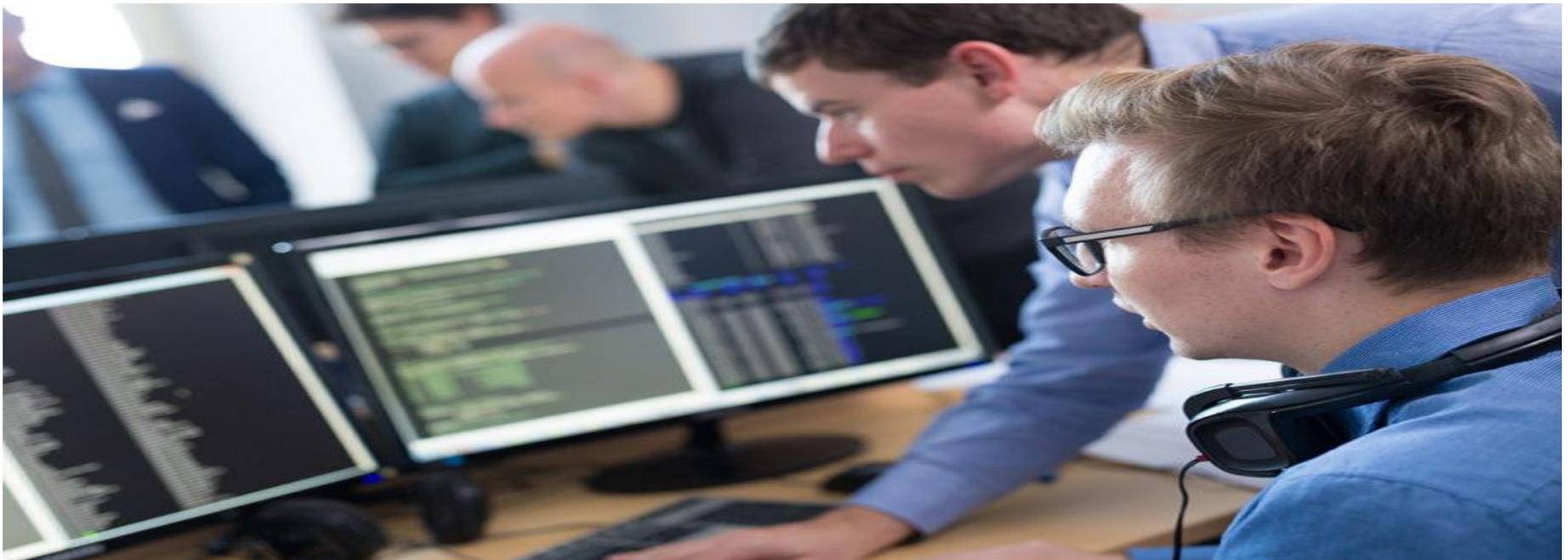
With Norstar Managed Network Services, you maintain control of your overall network strategy while our certified experts monitor day-to-day operations, manage maintenance and upgrades, and rapidly respond to any interruptions. We become an extension of your IT staff. Get our comprehensive data and voice-management solutions, backed by our team of experts—available 24 hours a day, 365 days a year. Whether your pain point is Telecom, WAN, LAN, Desktop or End User Management and support, there is a Norstar solution that meets your needs.

Network Operations Center (NOC)

Norstar has a 24/7/365 Network Operations Center located at our headquarters where they keep an eye on your network and monitored devices. Our staff is highly experienced and specialized and is complimented by a full team of senior engineers for advanced trouble shooting 24/7/365. Our NOC offers the following professional services:

- Proactive Monitoring
- Help Desk Support

Maintenance & Management
Guaranteed Service Levels



Security and Peace of Mind.

We design, procure, build, and support networks.

Through visibility, reporting, redundancy and support no matter the hour, our NOC has you covered.

[*Click Here For a Quote*](#)

Or Call Customer Service 1-888-755-4589