

Affordable Pricing

- UNLIMITED CALLING US, CANADA & PUERTO RICO.
- A plan for every budget. Hosted Voice customers typically save 30% to 50% compared to traditional phone systems.

COMPARE PLANS

See All Our 50 Feature Sets



Norstar Desktop is a powerful collaboration tool that combines all of your business communications in to a simple and easy to use application. Norstar Desktop provides:

- Internal Instant Messaging
- Personal Presence
- Audio Conferencing
- Unified Communications
- Integrated Softphone
- Call Control/Video calling

Cut costs and streamline your communication



Maximize uptime - Our reliable cloud hosting and backup features keep your business moving, even during emergencies. Our US based customer service and IT teams are ready 24/7/365.

Ensure quality of service (QoS) with our SD-WAN solution and/or MPLS network.

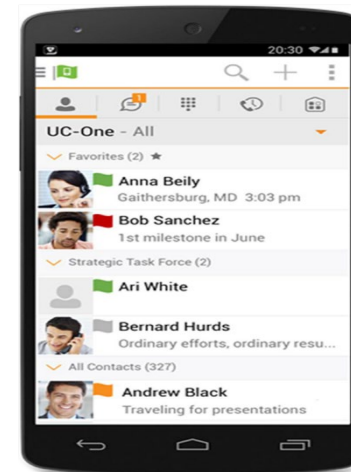
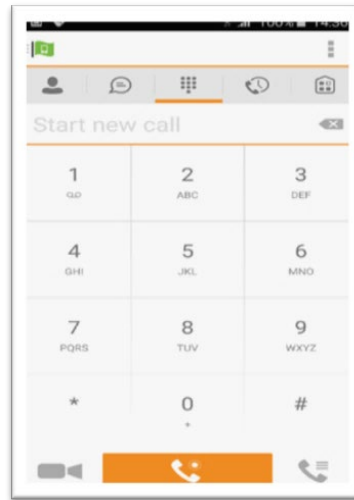
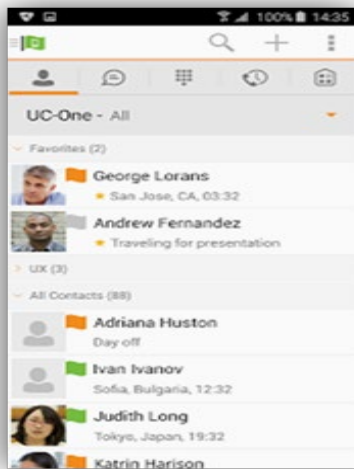


Mobile Applications



Norstar UC-One Mobile allows you to connect to coworkers and customers from your mobile devices. With the Norstar UC-One mobile application, you have the power of your entire business phone system in the palm of your hand.

Norstar Cloud provides full video communication from our Video Phones, Video on the Desktop and Video on your mobile devices. Video calling is a default standard on the Norstar Cloud platform and it even supports Video Voicemail. Send and receive messages tagged with patient data and care team information. Seamlessly access calling and secure texting from within Norstar mobile apps. And much more.



Mobile caller ID matches office phone identity

- Use your business phone number from your cell phone.
- Switch from Wi-Fi to your cellular network in times of bad connectivity.
- Send and receive business SMS
- Use internal instant messaging
- View personal presence
- Access voicemail
- Check call logs

Enable your anywhere, always-on workforce

Give your store associates the freedom to help customers without being tethered to their desk phones. With the Norstar UC-One Mobile app, they can make calls, send messages, and even host video meetings from anywhere. Share lines across devices to shorten customer wait times and make real time store announcements by simply integrating with your SIP-based paging system.

- Use Your Own Device - Mobile and PC as Office Extension and Save Cost while on the move
- One-touch Connectivity to All Departments - Inventory Management, Kitchen and Reception
- UC Features – Chat, Video Calling, Short Cut Keys (DSS), Unified Messaging and Outlook Integration
- Advance Call Capabilities - Video Calls, Instant Messaging and Conversation Recording

- Corporate Directory Integration for Contact Selection
- Track Supplies with Integrating Third Party Software
- Audio Conference Calls for Streamlining Supplies with Departments and Suppliers
- Outlook Integration for Direct Calling through Emails
- Single Click Calls for Quick and Emergency Calling
- Keep customer information, credit card numbers and more secure, even over the phone.
- Automatically route after-hours calls to auto-attendants.
- Send SMS through PBX for Notifications
- Integration with Public Address System and Fire Alarm for Emergency Broadcast

WIFI

Fast and reliable Wi-Fi services to provide your customers with a great in-store experience. Managed Wi-Fi is a secure, scalable, end-to-end wireless networking solution that helps retailers provide seamless Wi-Fi Internet access virtually anywhere across its premises with comprehensive management tools that help manage and maximize wireless access. 100% cloud managed Wi-Fi for faster deployment, simplified administration, and richer visibility — all without the need for internal IT resources. Get advanced reporting tools and analytics to help you understand all your user's activity on your Wi-Fi network. Learn about your customers' preferences and buying patterns while providing them with a reliable network.

Cloud managed Wi-Fi gives users secure access, protection from malware, and private transactions. Deploy, provision and activate new store locations instantly. They'll be ready to go with call handling rules, individualized outbound caller ID names, and much more. Cloud managed Wi-Fi gives users secure access, protection from malware, and private transactions.

Maximized Security

The security of your customers' information, as well as the security of your network, is sacrosanct. To retain trust, you must protect the privacy of customer information. Protect customer data, employee devices and company content against security threats. We can provide risk mitigation analysis, as well as a complete security solution. Norstar works with our Retail clients to deliver a truly secure network solution by integrating with our Firewall-as-a-Service solution. This enables the Retailer with DDoS protection, traffic filtering, Unified Threat Management (UTM) and much more. New standards require more stringent security standards for all devices that you use in your retail location. As technology changes and

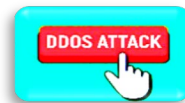
more devices are created and used, you need to ensure that you protect your staff and your customers. Lower your cybersecurity risks, improve compliance and protect your critical business assets with flexible IT security solutions that maximize your budget.

Secure your network with a business-grade firewall



Norstar Unified Threat Management (UTM) provides advanced comprehensive, multi-layered security that safeguards your network and information assets against viruses, malware, and emerging cyber threats. Norstar managed network services combine Next-Gen Firewall, Intrusion Detection/Prevention, endpoint protection, authentication, Content Filtering, and Antivirus & Anti-phishing for a complete, integrated, end-to-end network security solution.

Norstar DDoS Mitigation



With Norstar, you'll get access to an easy to use, enterprise-grade powerful technology system with no on-site maintenance required and around-the-clock support. Upgrade your system—and your quality of service. Experience simple setup, automatic updates, and user-friendly admin portal. 24/7 US based support.

High-Speed Internet



Retailers need secure, robust connectivity for their business, and reliable WiFi for their customers. Connect your retail locations and headquarters with a wide range of business-class broadband services including Ethernet, T1, cable and wireless broadband, available nationwide. With Norstar Fiber Ethernet and speeds up to 100 Gbps, power applications like customer WiFi, point-of-sale and streaming video. Affordable wireless broadband is ideal for a backup solution, a temporary pop-up shop, or a quick-store deployment. Norstar provides lightning fast Internet so you can optimize your POS, data storage and security systems. If you have multiple locations, connect them into one seamless system with [Norstar MPLS](#). Use Norstar SD-WAN technology to build a low-cost secure private network.

Managed Services



Predictable budgeting with our Managed Services model. From day-to-day systems monitoring to after-hours, emergency tech support, we can design a program that ensures your hardware and software run quickly, efficiently, and securely. Whether you have an IT department or simply need an IT project manager, our IT experts are here to help your business thrive.

SD-WAN



An SD-WAN solution provides the most flexible, reliable and cost-effective basis for supporting the applications and branch offices. Latency, packet loss and jitter are measured for each circuit, which allows traffic to be redirected as needed to reduce congestion and ensure top-notch performance for critical applications.



Why Norstar:



- Advanced Network Architecture
- Private Cloud Connections
- Contact Center Services
- Norstar SD-WAN Service

- Network Security
- Managed Wi-Fi Services
- Cloud Connect Solutions
- Norstar DDoS Mitigation

With Norstar, you'll get access to an easy to use, enterprise-grade powerful technology system with no on-site maintenance required and around-the-clock support. Upgrade your system—and your quality of service. Experience simple setup, automatic updates, and user-friendly admin portal. 24/7 US based support.

Thousands of retail businesses rely on Norstar for all of their technology needs.



Or Call Customer Service 1-888-755-4589